



# IDAHO DEPARTMENT OF HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor  
RICHARD M. ARMSTRONG -- Director

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DIVISION OF MEDICAID

## **Important Information for Medicaid Pharmacy Providers**

On January 30, 2010, Idaho Medicaid will have a new Pharmacy Benefit Management System. The new system will be operated by First Health Services Corporation and will replace the Pharmacy system currently operated by HP (formerly EDS). This system is part of the new Medicaid Management Information System, referred to as the Idaho MMIS. The current system will shut down at 8:00 p.m. MT on January 29, 2010.

**Note:** DME Providers will continue to submit DME claims to HP until the new medical claims processing system is implemented in late spring/early summer 2010.

## **What do I need to do to get paid in the new Pharmacy system?**

The first step is to update your Provider record. You can update your provider information in the new secure online provider portal by logging on to [www.idmedicaid.com](http://www.idmedicaid.com) or by calling Idaho Medicaid Provider Enrollment at (866) 686-4272. After your provider record update is completed, we can keep you updated on the latest information regarding training and billing changes in the new Pharmacy system. All Medicaid Pharmacy Providers must complete the Provider Record Update no later than **January 1, 2010**, in order to submit pharmacy claims and receive payment from Idaho Medicaid after January 30, 2010.

## **Communication**

You should have already received two letters regarding the Provider Record Update (PRU). The letters were mailed in an envelope with red print on the front marked "IDAHO MMIS TRANSITION INFORMATION INSIDE." If you did not receive these letters, contact Idaho Medicaid Provider Enrollment at (866) 686-4272.

If you have **questions** about the Provider Record Update, you can:

- Email us at: [idproviderenrollment@Unisys.com](mailto:idproviderenrollment@Unisys.com),
- Call the Idaho Medicaid Provider Enrollment at (866) 686-4272, or
- Visit our Web site at [www.idahommis.dhw.idaho.gov](http://www.idahommis.dhw.idaho.gov) where you can find the most up-to-date information and Frequently Asked Questions (FAQ).

Additional communications will be sent to you via email or fax on an ongoing basis for billing in the new system.

## **First Health Services Corporation Pharmacy Workshop Registration**

To register to attend First Health Services Corporation's provider workshops, please contact us at (800) 922-3987. Please leave a detailed message that includes the following:

- Your name, phone number, and email address
- Provider workshop(s) you wish to attend

There is NO Cost associated with attending these training sessions.

The workshops will provide **three hours of Continuing Education (CE) credits.**

City	Address	Phone	Time
Coeur d'Alene	DHW 1120 Ironwood Drive Coeur d'Alene, ID 83814	(208) 665-8844	Thursday, January 7 9:00 a.m. – 12:00 p.m. PT 2:00 p.m. – 5:00 p.m. PT
Coeur d'Alene	DHW 1120 Ironwood Drive Coeur d'Alene, ID 83814	(208) 665-8844	Friday, January 8 9:00 a.m. – 12:00 p.m. PT 2:00 p.m. – 5:00 p.m. PT
Idaho Falls	University Place 1770 Science Center Dr. CHE Building, Room 204 Idaho Falls, ID	(208) 282-7986	Monday, January 11 9:00 a.m. – 12:00 p.m. MT 2:00 p.m. – 5:00 p.m. MT
Idaho Falls	University Place 1770 Science Center Dr. CHE Building, Room 204 Idaho Falls, ID	(208) 282-7986	Tuesday, January 12 9:00 a.m. – 12:00 p.m. MT 2:00 p.m. – 5:00 p.m. MT
Nampa	Northwest Nazarene University 623 Holly St. Nampa, ID	(208) 467-8790	Thursday, January 14 9:00 a.m. – 12:00 p.m. MT 2:00 p.m. – 5:00 p.m. MT
Boise	ITT Tech 12302 W Explorer Drive Boise, ID 83713	(208) 322-8844	Friday, January 15 9:00 a.m. – 12:00 p.m. MT 2:00 p.m. – 5:00 p.m. MT
All	Introduction to First Health Services Corporation Webinars	(866) 705-7362 Participant Code: 7912834	Monday, January 18 9:00 a.m. – 12:00 p.m. MT Thursday, January 21 1:00 p.m. – 4:00 p.m. MT



The *Introduction to First Health Services Corporation* workshop is primarily designed for pharmacists and technicians who process pharmacy claims for the Idaho Medicaid program. This workshop is sponsored by the Nebraska Council for Continuing Pharmaceutical Education (NCCPE). NCCPE is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education. Participants will earn three contact hours of continuing pharmacy education (CPE) credits for attendance of the entire workshop and the completion of an evaluation form. This is a knowledge based CPE activity. ACPE Pharmacists UAN #128-000-10-002-L04-P. ACPE Pharmacy Technician UAN #128-000-10-002-L04-T. This workshop is offered several different times. CPE credit will only be offered for one workshop. Participants should not seek duplicate credit. For questions about CPE Statements of Credit, call NCCPE at (402) 420-1500.

Thank you for your participation in the Idaho Medicaid program.