

Pharmacy Only Providers – Final PRU Warning

6/15/2010

For Immediate Release

Attention Pharmacy Provider!

Are you currently unable to submit claims?

Many of our longtime pharmacy providers are unable to submit claims. As of May 31, 2010 only pharmacy providers who have completed their provider record update through Molina Medicaid Solutions (formerly Unisys) are able to submit claims to the new Pharmacy Benefit Management System, operated by Magellan Medicaid Administration, formerly First Health Services Corporation.

If you are now unable to submit claims to Magellan Medicaid Administration complete your record update **TODAY** through Molina. Go to www.idmedicaid.com and click the Provider Enrollment link on the left side of the page to complete your provider record update. Updating your provider record with Molina is a simple but mandatory process to enroll you as a provider in our MMIS and Pharmacy Benefit Maintenance (PBM), claim processing systems.

If you would like more information about completing your record update please join us for a provider record update conference call. Provider enrollment specialists are leading the calls each day at 9:00 AM, 11:00 AM, 1:00 PM and 4:00 PM. During the call the specialists will walk you through the record update application. To join the call simply dial 1 (888) 240-6107 and enter 8796684 when asked for the call pass code.

Your provider record update **must be completed on or before June 30, 2010**. Providers who do not complete and submit their record updates by June 30, 2010 must complete the new provider enrollment process to become an active Idaho Medicaid provider. Provider enrollment specialists are available to assist you at 1 (208) 373-1424 or toll free at 1 (866) 686-4272.

Have you completed your trading partner agreement with Molina?

Once your record update is complete and Molina has received and processed all of your information you will receive a record update approval letter. When you receive your approval letter follow the instructions to set up a trading partner agreement (TPA) with Molina. Pharmacy provider should have two trading partner agreements – one with Magellan

Medicaid Administration and one with Molina. The Molina TPA will allow you to access and update your primary provider record. If you also submit **DME** and **Part B Medicare** crossover claims the Molina TPA will allow you to do any of the following ***electronically***:

- Submit claims
- Check member eligibility
- Check claim status
- Retrieve prior authorizations
- Access online reports such as your remittance advice (RA)

Remember that all pharmacy point of sale claims go to Magellan Medicaid Administration. Only DME and Part B Medicaid crossover claims go to Molina.

Our provider enrollment and services specialists are available to assist you and answer your questions at 1 (866) 686-4272 or locally at 1 (208) 373-1424. Our call volumes are currently very high so we appreciate your patience as we help each of our providers through this transition period.